

Dear Valued Guest,

Welcome to **Grand Uysal Beach & Spa Hotel**.
We wish you a pleasant and comfortable stay. Kindly review the following information and hotel policies. Please respect hotel rules to ensure a comfortable environment for all guests.

Check-in Time

from **14:00**

Check-out Time

by **12:00**

Reception

750

General Information

- In case of loss of your room key, please inform **Reception** immediately.
- Balcony doors must remain closed for proper air conditioning operation.
- Rooms are cleaned daily between **09:00 – 16:00**. If the **DND** (Do Not Disturb) is active after **15:30**, cleaning will be provided the following day.
- Bed linen and towels are changed **three times** per week.
- Beach towels can be exchanged at Reception **between 10:00 - 15:00**.
- Towels left unattended on sunbeds will be collected by staff.
- **Check-outs after 12:00 are subject to additional charge and availability.**
- For fire safety reasons, **smoking cigarettes or hookahs, using any kind of tobacco products or electronic cigarettes, and ironing** are prohibited in the rooms.
- **Children under the age of 12** must wear swimming armbands when using the pool. Parents or legal guardians bear full responsibility for their children’s use of the pool.

All-Inclusive Concept (10:00 & 24:00)



Restaurant Hours

Breakfast	07:00 – 09:30	Open Buffet Restaurant
Late Breakfast	09:30 – 10:00	Open Buffet Restaurant
Lunch	12:30 – 14:00	Open Buffet Restaurant
Dinner	19:00 – 21:00	Open Buffet Restaurant
Night Soup	23:00 – 24:00	Open Buffet Restaurant



Bars

Lobby Bar	08:00 – 24:00
Restoran Bar	During buffet meal times
Pool Bar	10:00 – 24:00
Beach Bar	10:00 – 18:00 (Non-alcoholic)
Sunset Bar	18:00 – 24:00



Snacks & Refreshments

Snack Service	11:30 – 16:30	Snack Bar
Tea & Coffee Time (Cookies & Hot Beverages)	17:00 – 18:00	Snack Bar
Self-service pastries, cake, tea & coffee	11:00 – 24:00	Lobby Bar
Ice cream	15:00 – 16:30	Pool Bar

Fresh juices, imported beverages are subject to extra charge.



Mini Bar

Water is provided only once upon first entry.

Activities



Daily activities: Water Gymnastics, Darts, Table Tennis, Water Polo, Yoga
Mini Club (4–12): 10:00 - 12:00 & 15:00 - 17:00
Evening Shows: 20:30

Free Services

Food, Snacks, and Local Beverages Within All-Inclusive Hours
Water Slides (**10:00 – 12:00 & 13:30 – 17:00**)
Wi-Fi (**Lobby**)
In-room safe
Fitness Center (**08:00 – 20:00**)
Table Tennis (**08:00 – 20:00**)
Sunbeds, Umbrellas, and Towels
Baby Highchairs
Outdoor Parking

Paid Services

Imported Beverages, Cocktails, Energy Drinks, Iced Coffee, Freshly Squeezed Fruit Juices
Wi-Fi Access In Rooms And Common Areas
Telephone Services
Laundry, Dry Cleaning, And Ironing Services
(Price List And Laundry Bags Are Available In The Rooms)
Beverage Orders Between **00:00 – 08:00**
Water Sports
Coin-Operated Game Machines

Health Services

Doctor And Nurse Services
09:00 – 18:00 (Subject To An Additional Charge)

Spa & Wellnes

Operating Hours: **07:30 – 20:00**
Turkish Bath (Hamam), Sauna, Steam Room
Massage And Wellness Treatments

Important Note

Lunchbox Service Between **01:00 – 06:00** Is Provided Upon Request.
Please Inform Reception Before
20:00 At Least One Day In Advance.

We wish you a pleasant stay.



Digital Guest Area & Feedback

By scanning this QR code, you can access detailed information about the hotel, our digital guest area where you can submit your requests and inquiries, and our guest satisfaction survey where you can share your feedback.